

Terms & Conditions

1: When the customer decides to book a walk, the customer is entering into a contract with Adventure North.

2: Customers should be of reasonable fitness before attempting to take part, if you are in doubt please seek professional medical advice. By confirming the booking with Adventure North the customer is acknowledging this fact and agreeing that he/she has the requisite level of fitness.

3: All bookings are non-refundable.

4: We strongly advise you take out holiday insurance to cover your costs in the event that you should have to cancel.

5: Preferred method of payment is bank transfer before the walk/event, although the company will accept a cheque no later than 7 working days of the walk/event. The receipt of full payment is deemed to be confirmation to Adventure North that you have read, understood and accepted these Terms and Conditions as the terms on which a contract between the parties shall be governed.

6: Adventure North reserves the right to vary walks or events from the specification set out on the website to cancel walks or events at its own discretion. In the unlikely circumstance that a walk or event is cancelled, the customer will be informed immediately where upon he/she will be offered an alternative date for a walk or event of similar value and specification. In the circumstance that the parties are unable to reschedule the walk or event to both of their satisfactions within one month of cancelling the event, the customer will be offered a full refund of all sums paid to Adventure North.

7: All customers taking part in walks or events will be polite and courteous to others, act sensibly and prudently and respect the countryside at all times. Adventure North reserves the right to deny any person who does not abide with this, or any other term or condition, before or during the walk or event, from taking part in the walk or event without refunding that person any monies.

8: Unfortunately many walks include being in exposed positions so dogs and guide dogs for the blind will be acceptable but only on walks where ground conditions allow (please discuss when arranging your event).

9: Notification of the equipment required by all customers in order for them to take part in Adventure North reserve the right to refuse to allow any person without the appropriate equipment to take part in the walk or event at any time without refunding the customer or any member of the party.

10: Each person intending to participate in the walk or event must sign a waiver which assures Adventure North that it will not have claims made against it for any loss or damages for which it can legally limit its liability. The waiver also requires participants to give assurances as to the state of their health in order that Adventure North can be as certain as possible that all participants may participate safely. If any person declares that they have any health conditions which may affect their ability to participate, that person must prove to Adventure North that the condition is controlled by medication or otherwise and produce a doctor's note to such effect if the guide so requires.

11: Adventure North takes no responsibility and will not be held responsible for death, personal injuries, accidents or loss or damage to property or belongings that occur to a customer, or any person attending a walk or event, during a walk or event. Further, Adventure North will not be liable for any consequential or indirect loss resulting from the cancellation of a walk or event.

12: On arrival at the agreed meeting point, Adventure North shall not be liable to pay for any parking charges or any loss or damage to your vehicle or any